



## **Services Online Only**

**Walk-in visits are temporarily suspended to prevent the spread of COVID-19.**

**Please register online and apply for services.**

**The CARES Act Application is Currently Available for Rental, Utility and Food Assistance. To apply, visit [www.rentalassistancepbc.org](http://www.rentalassistancepbc.org).**

*Individuals can begin the process of submitting documentation by applying for Food Assistance through the COVID-19 Assistance portal. Having this information in place will streamline processing for rental and utility once that portal reopens.*

To prevent any delays in processing, please view the **How to Apply for CARES Act Assistance** at <https://bit.ly/CaresActTutorial> or visit our Frequently Asked Questions at [www.pbcgov.com/csdcaresactfaq](http://www.pbcgov.com/csdcaresactfaq).







**Important!** Please do not email /mail your application. Applications must be submitted through the Application Portal. Due to the widespread impact of the pandemic on our local community, the County anticipates a high volume of calls. We provide a significant amount of information on line – please make sure you read all available materials before reaching out directly.

If you have any questions, you may call our Contact Centre at [561-355-4792](tel:561-355-4792) during business hours.

Check your application status without speaking with an agent on our "Client Services Search" without speaking to an agent. The button is under the "Apply Online" and "[www.pbcgov.com/OSCARSS](http://www.pbcgov.com/OSCARSS)" buttons on the CSD website or clients can follow this link: [www.pbcgov.com/clientsservicessearch](http://www.pbcgov.com/clientsservicessearch).

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-  [Palm Beach County Actions](#)
-  [Apply for CARES Act Rent & Utilities](#)
-  [CSD Resources Toolkit](#)
-  [CARES Act Assistance FAQs](#)
-  [Preventing the Spread Webinars](#)
-  [Apply for CARES Act - OSCARSS](#)

## CSD Online Services

- Rental assistance
- Utility Assistance
  - LIHEAP & EHEAP (for seniors)
- Other emergency services available
- CARES Act Rental, Utility and Food Assistance

**Click here** to access paper applications for utility assistance (LIHEAP). For instructions on how to submit a paper application call **561-355-4792**.

Access the CSD's Guidance for COVID-19 Related Emergency Rental, LIHEAP, EHEAP & Utility

Assistance [here](#).

## Apply Online

Rental – [www.rentalassistancepbc.org](http://www.rentalassistancepbc.org)

Utility – [www.utilityassistancepbc.org](http://www.utilityassistancepbc.org)

Food – [www.foodassistancepbc.org](http://www.foodassistancepbc.org)

## CARES Act Rent & Utilities Assistance Program

[How do I apply for the Program?](#)

[How can I verify the status of my application?](#)

[Where can I submit my pending documents in person?](#)

[Who can help me apply for services?](#)

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## Additional COVID-19 Resources

[CSD Resources Toolkit](#)

[Community-based Agencies Resources](#)

### LATEST NEWS

## **Palm Beach County Community Services Department to Temporarily Suspend Rental and Utility Assistance Applications**

On Sept. 1, 2020, the Palm Beach County Community Services Department (CSD) will temporarily suspend the acceptance of rental and utility applications... ..

[!\[\]\(e78f798d4ea5c530c9db49e7d26e6b95\_img.jpg\) Read More](#)

## **Community Services Department Provides Help for Residents Facing Eviction**

The Palm Beach County Community Services Department (CSD) has contracted with the Legal Aid Society of Palm Beach County, Inc. and Florida Rural Legal Services, Inc. to provide county residents with free legal representation and assistance in handling landlord/tenant matters and past due payments t ...

[!\[\]\(ec9132f1d27c8919987d92907322654d\_img.jpg\) Read More](#)

## **Community Services Department's Payment Interface Saves a Tree**

In June, the Community Services Department (CSD) launched a paperless interface for the Division of Human Services' client assistance payments for rental and utility assistance and cremation services. ...

[!\[\]\(dd161862f9164df98f62b726e9846241\_img.jpg\) Read More](#)

## **CARES ACT: How To Apply Webinar**

The Community Services Department (CSD) will host a live webinar on how to apply to the CARES Act Rent & Utilities Assistance Program on Thursday, August 13 at 4 p.m. ...

[!\[\]\(626ce8ac21792b9405bfddfea8e0c96a\_img.jpg\) Read More](#)

## **CSD Announces New Community Health Worker Program**

The Palm Beach County Community Services Department (CSD) announces launch of the Community Health Worker (CHW) Program, which is aimed at helping to mitigate the spread of COVID-19. CSD partnered with Caridad Center, Community Partners, FoundCare, Inc., Genesis Community Health, and Health Council ...

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### **More News...**

